

# LEADERSHIP: ADVANCED PROBLEM-SOLVING STRATEGIES

Identifying Potential Human Error • Implementing Effective Change



## ABOUT THE COURSE

This course introduces public safety professionals to a proven model for identifying the causes of human error within law enforcement organizations. You'll learn how to **guide effective change**—whether within a single unit/team or the entire department.

Learn a step by step approach to implementing change, common challenges you may encounter, and strategies to overcome resistance.



## YOU'LL LEARN

- How active and latent conditions contribute to simple or catastrophic errors
- The impacts of acute and chronic stress on personnel
- Strategies to reduce complacency
- How human factors shape decision-making
- How effective supervision reduces error
- The impact of culture on organizational change
- Leadership styles
- Negotiation strategies to overcome resistance
- A systemic, practical approach to organizational change

## TARGET AUDIENCE

Ideal for current and aspiring law enforcement leaders, supervisors, sworn officers, correctional officers, dispatchers, and training personnel. The class is also specifically designed to provide **leadership skills** for professional staff.

## DATES & LOCATION



July 27-29, 2026



Simi Valley Police Department  
3901 Alamo Street  
Simi Valley, CA 93063

TUITION  
**\$450**

**REGISTER TODAY**



**949-991-4782**



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