

# FORCE ENCOUNTERS ANALYSIS

*Understanding Human Performance in Critical Incidents*



## ABOUT THE COURSE

A concise, evidence-based look at how human performance shapes use of force encounters - and how understanding these factors strengthens both officer performance and investigative clarity.

## IDEAL FOR

This course is ideal for patrol officers, detectives, SWAT personnel, professional standards staff, trainers, supervisors, command staff, prosecutors, and members of civilian oversight boards.

## WHY IT MATTERS

Science explains why officers act the way they do in rapidly evolving situations. This course strengthens performance and enhances force investigations.

## YOU'LL LEARN

- Human performance in high-risk events
- Decision-making under pressure
- Reaction time & fatigue
- Memory limits & perception failures
- Video & BWC interpretation
- Effective de-escalation



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Department of Forensic Services  
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