LEADERSHIP: ADVANCED PROBLEM-SOLVING STRATEGIES

Identifying Potential Human Error • Implementing Effective Change

HUMAN PERFORMANCE TRAINING & CONSULTING
HPTC
Semper Virtus

ABOUT THE COURSE

This course introduces public safety professionals to a proven model for identifying the causes of human error within law enforcement organizations. You'll learn how to **guide effective change**—whether within a single unit/team or the entire department.

Learn a step by step approach to implementing change, common challenges you may encounter, and strategies to overcome resistance.



YOU'LL LEARN

- How active and latent conditions contribute to simple or catastrophic errors
- The impacts of acute and chronic stress on personnel
- Strategies to reduce complacency
- How human factors shape decision-making
- How effective supervision reduces error
- The impact of culture on organizational change
- Leadership styles
- Negotiation strategies to overcome resistance
- A systemic, practical approach to organizational change

TARGET AUDIENCE

Ideal for current and aspiring law enforcement leaders, supervisors, sworn officers, correctional officers, dispatchers, and training personnel. The class is also specifically designed to provide **leadership skills** for professional staff.

TUITION
$595

DATES & LOCATION

March 15-17, 2027

Georgetown Public Safety Operations and Training Center
3500 DB Wood Road
Georgetown, TX 78686

REGISTER TODAY

949-991-4782

www.HPTC-Pro.com

SCAN FOR MORE INFO

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Eligible for TCOLE Credit